# STRONG



## 4K Ultra HD Stick

## SRT41





Bedienungsanleitung Manuel d'utilisation Manuale utente Manual del usuario Manual do utilizador Használati útmutató Uživatelský manuál Brugervejledning Brukerveiledning Gebruiksaanwijzing Användarhandbok Korisnički priručnik Ръководство на потребителя Посібник користувача









## SERVICE CENTER

support at@strong.tv FR support fr@strong.tv 0820 400 150 (€ 0,12/Min. österr. Festnetz) support it@strong.tv 199 404 032 support bg@strong.tv IT Da rete fissa 24,8 cent. al min. BG 12,5 cent. scatto alla risposta

Da rete mobile max 49 cent. al min. +359 32 634451 15.6 cent. scatto alla risposta support hu@strong.tv ★ support\_nl@strong.tv NL +36 1 445 26 10 support pl@strong.tv support de@strong.tv DE 0180 501 49 91 801 702 017 (€ 0.14/Min. deutsches Festnetz) (€ 0.42/Min. max. Mobilfunknetze) support ua@strong.tv UA DK support dk@strong.tv **\*** +380 (44) 238 61 50

> Supplied by STRONG Austria Represented by STRONG Ges.m.b.H. Teinfaltstraße 8/4.Stock A-1010 Vienna, Austria Email: support at@strong.tv

#### Licenses

THIS PRODUCT IS LICENSED UNDER THE AVC PATENT PORTFOLIO LICENSE FOR THE PERSONAL AND NONCOMMERCIAL USE OF A CONSUMER TO (i) ENCODE VIDEO IN COMPLIANCE WITH THE AVC STANDARD ("AVC VIDEO") AND/OR (ii) DECODE AVC VIDEO THAT WAS ENCODED BY A CONSUMER ENGAGED IN A PERSONAL AND NON-COMMERCIAL ACTIVITY AND/OR WAS OBTAINED FROM A VIDEO PROVIDER LICENSED TO PROVIDE AVC VIDEO. NO LICENSE IS GRANTED OR SHALL BE IMPLIED FOR ANY OTHER USE. ADDITIONAL INFORMATION MAY BE OBTAINED FROM MPEG LA, L.L.C. SEE HTTP://WWW.MPEGLA.COM

This product contains one or more programs protected under international and U.S. copyright laws as unpublished works. They are confidential and proprietary to Dolby Laboratories. Their reproduction or disclosure, in whole or in part, or the production of derivative works therefrom without the express permission of Dolby Laboratories is prohibited. Copyright 2003-2009 by Dolby Laboratories. All rights reserved.

## STRONG

#### **TABLE OF CONTENTS**

1.0 INTRODUCTION	2
1.1 Safety instructions	2
1.2 Sxtorage	4
1.3 Package content	4
2.0TV STICK PANEL	5
2.1 Panel	5
2.2 Remote control	5
2.3 Installing the batteries	6
3.0 CONNECTION GUIDE	7
4.0 SETTING UP YOUR DEVICE	8
5.0 SETTINGS	12
6.0 DOWNLOADING APPS	15
7.0 GOOGLE CAST	15
8.0 GOOGLE ASSISTANT	16
9.0 SIMPLE TROUBLESHOOTING	17
10.0 TECHNICAL SPECIFICATIONS	18

#### SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, STRONG declares that the device SRT41 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: https://www.strong.tv/en/doc

Subject to alterations. In consequence of continuous research and development technical specifications, design and appearance of products may change. Google, Google Play, YouTube, Android TV and other marks are trademarks of Google LLC. Wi-Fi is a registered trademark of Wi-Fi Alliance®. Skype is a trade mark of Skype and STRONG is not affiliated, sponsored, authorized or otherwise associated by/with the Skype group of companies. The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI logo are trademarks or registered trademarks of HDMI Licensing

Administrator, Inc in the United States and other countries. Manufactured under license from Dolby Laboratories. Dolby Audio and the double-D symbol are registered trademarks of Dolby Laboratories. All other product names are trademarks or registered trademarks of their respective owners.

© STRONG 2022. All rights reserved.

13 Aug 2022 11-11



#### 1.0 INTRODUCTION

Thank you for choosing the 4K Ultra HD Google TV Stick supplied by STRONG. It has been produced with the latest new technology and offers extensive entertainment and great versatility. We wish you many hours of new great experiences exploring the Google world!

## 1.1 Safety Instructions

Read all of the instructions before operating the device. Keep these instructions well for later use.

Only use attachments/accessories specified or provided by the manufacturer (such as the exclusive supply adapter, battery etc.). Please refer to the information on the product enclosure for electrical and safety information before installing or operating the apparatus.

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The ventilation should not be impeded by covering the ventilation openings with items, such as newspaper, table-cloths, curtains, etc. The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.

This mark indicates a risk of electric shock.

To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent types.

The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.

Excessive sound pressure from earphones and headphones can cause hearing loss. Listening to music at high volume levels and for extended durations can damage one's hearing.

In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels.

The mains plug or appliance coupler is used as disconnect device, it shall remain readily operable. When not in use and during movement, please take care of the power cord set, e.g. tie up the power cord set with cable tie or something like that. It shall be free from sharp edges or similar which can cause abrasion of the power cord set. When put into use again, please make sure the power cord is not damaged. The absence of a light indication on the apparatus does not mean that it is fully disconnected from the mains. To disconnect the apparatus completely, the mains plug must be pulled out.



Attention should be drawn to environmental aspects of battery disposal. No naked flame sources, such as lighted candles, should be placed on the apparatus.

To prevent the spread of fire, keep candles or other open flames away from this product at all times.

Equipment with this symbol is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

#### Precautions

Never try to open the device. It is dangerous to touch the inside of the device due to high voltages and possible electrical hazards. Opening the device will void the warranty of the product. Refer all maintenance or servicing to suitably qualified personnel.

When you are connecting cables, be sure that the device is disconnected from the mains supply voltage. Wait a few seconds after switching off the device before you move the device or disconnect any equipment. It is a necessity that you only use an approved extension and compatible wiring that is suitable for the electrical power consumption of the installed equipment. Please ensure that the electrical power supply corresponds with the voltage on the electrical identification plate at the back of the device.

■ △ Risk of explosion if the battery is replaced by an incorrect type. Disposing of a battery into the fire or a hot oven, or mechanically crushing or cutting a battery can result in an explosion.

Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas. A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

#### **Operating Environment**

- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not use the set near damp, and cold areas, protect the set from overheating.
- Keep away from direct sunlight.
- Do not use the set near dust place.
- Do not place candles near the opening area, to avoid flammable foreign material from entering the device.



#### WEEE Directive

Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes



throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling

## 1.2 Storage

Your device has been carefully checked and packed before shipping. When unpacking it, make sure that all the parts are included and keep the packaging away from children. We recommend that you keep the carton during the warranty period, to keep your device perfectly protected in the event of repair or warranty.

#### **Equipment Set-up**

Please follow the instructions below:

This user manual provides complete instructions for installing and using this product. The symbols will serve as follows:

WARNING: Indicates warning information.

NOTE: Indicates any other additional important or helpful

information.

MENU Represents a button on the remote control or the product.

Move to Represents a menu item within a window.

## 1.3 Package content

1x Google TV Stick

1x Voice Enabled Remote

1x Power USB Adaptor 5V / 1A

2x AAA Batteries

1x Installation instructions

**WARNING:** The batteries should not be recharged, disassembled,

electrically short- circuited, be mixed or used with other types of batteries. If rechargeable accumulators instead of batteries are going to be used (e.g. NiMH), we recommend using types with low self-discharge to ensure long time operation of your remote control.



NOTE:

Only use the original USB power adaptor of 1Ampere. Other adaptors only use 0,5 Ampere which is not enough to supply this Google TV Stick.

## 2.0 TV STICK PANEL

#### 2.1 Panel





## 2.2 Remote control

1.0	Press to turn the TV/ Stick to On or Standby.
2.€	Select the input source mode.
3. 😘	Press to activate the voice control function*.
4. 🚨	Select TV inputs after setup remote button configuration
5. 🌣	Press to access the TV settings.
6. ▲▼ <b>◆►</b> OK	Navigate the menu. Confirm the selection.
7. ←	Press to go back to previously viewed channel.
	In menu: Back to previous menu.



8. ☐ Call account menu to select between accounts
9. ☐ Enter the home desktop.
10. VOL +/- Adjust the volume up or down.
11. ☑ Press to mute or restore the volume.
12. ▲▼ Change programmes up or down.
13. YouTube

14. NETFLIX Press for direct access to Netflix\*\*
 15. prime video Press for direct access to prime video\*\*\*.
 16. Disney+ Press for direct access to Disney+\*\*\*\*.

\*Voice control and some other functions could work only when this RCU paired with your TV.

\*\*\*\* Membership is not included. Disney+ is available in selected countries. Streaming Disney+ requires to set up an account. Broadband Internet required. See www.disneyplus.com for details.

Fia. 2



## 2.3 Installing the batteries

Open the cover on the remote control and insert 2x AAA batteries into the compartment. The correct position of batteries polar diagram is shown inside the batteries compartment.

<sup>\*\*</sup> Membership is not included. Netflix is available in selected countries. Streaming Netflix requires to set up an account. Broadband Internet required. See www.netflix.com/TermsOfUse for details.

<sup>\*\*\*</sup> Membership is not included. Prime is available in selected countries. Streaming prime video requires to set up an account. Broadband Internet required. See www.primevideo.com for details.

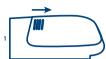


1. Open the cover.

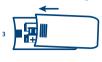
2. Insert the batteries.

3. Close the lid.

Fig. 3







**WARNING:** The batteries should not be recharged, disassembled, electrically short-circuited, be mixed or used with other types of batteries.

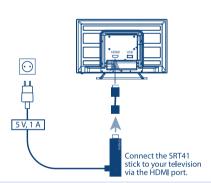
## 3.0 CONNECTION GUIDE

Refer to the diagram below for connecting your Google TV Stick to the TV.

**NOTE:** Before getting started, please turn off all devices to be

connected.

Fia. 4



**NOTE:** The SRT41 stick supports Wi-Fi 2.4GHz and 5 GHz. To connect,

go to Settings -> Network.

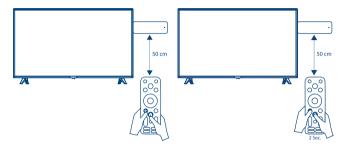
**NOTE:** Before turning on your device, please switch the signal input

of the TV to the correct source



#### 4.0 SETTING UP YOUR DEVICE

You may turn on your TV stick after properly connecting all hardware. To be able to use Google Assistant on your remote, you must first pair your Bluetooth Remote to your TV Stick. Follow the pairing instruction on the screen.



To be able to use Google Assistant on your remote, please pair the remote to your TV Stick.





#### Step 1: Language

Select your preferred language on the Welcome Page.



**Step 2: Location Settings** 

Choose whether to allow Google to use your location to improve the experience.



### Step 3: Set up with the Google Home App

Set up the TV stick by downloading / opening the Google Home app on your phone.

Alternative, Start the set up on TV screen to type manually way by pressing down button to start with.



#### Please, follow the instruction on your TV screen.



**Step 4: Wi-Fi**Connect to your Wi-Fi Network.



**Step 5: Google Account**Sign in with your Google Account.





#### Step 6: Terms of Service & Privacy Policy

Read and accept the Terms of Services & Privacy Policy.



#### **Step 7: Diagnostic Report Settings**

Select whether to allow your TV stick to send automatic diagnostic and usage data to Google.

#### Step 8: Meet your Google Assistant

Turn on the Google Assistant function for the functionality to work on your remote.





#### Step 9: Welcome to Google TV

A walkthrough of the features of your device Click on DONE after the walkthrough to start using your device. You are now ready to begin



#### 5.0 SETTINGS

Press the setting button to open Settings Select Settings to check the device information, add/remove accounts and make changes to the system settings.





#### Wi-Fi Settings

Under Network Settings, select and enable Wi-Fi in order to connect to the network. Once the device scans and lists nearby Wi-Fi networks, select the appropriate network name, if required put in the password and select Connect.



#### **Language Settings**

Under Settings > System select Language to change the language previously set.

#### **Bluetooth Pairing**

Select Settings in the Menu Launcher.

#### Remove a Bluetooth Device

Select Settings from the Menu Launcher.

From the Remote & Accessories menu, select the Bluetooth device you want to remove. Click "Forget" to remove this device.

#### **Adding Accounts**

For new Google users: sign up for a new Google account using the TV for easier login and payment security. Add an account or switch accounts under Accounts in the Settings Menu.





#### **Factory Reset**

Under Settings, select System > About > Reset Click Factory data reset to erase everything. Once this option has been selected, all manually installed apps and user data information will be deleted.



#### About

You can check information about your device by clicking on ABOUT in the Settings Menu. This panel will show you the model of your device, version, firmware version and more. You can also update your system by clicking on System update from this menu.





#### 6.0 DOWNLOADING APPS

Apps are available for download on the Google Play Store. Select "Search" and type name or press microphone and tell name.



#### 7.0 GOOGLE CAST

#### Cast from a Mobile Device

Certain apps allow you to cast to your TV. To cast, simply follow the following steps:

Open a Google cast compatible app on your mobile device Navigate to the screen you wish to cast

#### **Cast from Google Chrome**

This device has Google Chromecast built-in. To cast from Google Chrome, click the Settings icon []: located on the top right corner of the browser, then click "Cast".





#### 8.0 GOOGLE ASSISTANT

#### Say it to Play it

Ask it to play your favorite show, video, or music. Or find the latest blockbuster to enjoy.

#### Movies & TV shows:

Play Stranger Things on Netflix. Video clips: Play cat videos. Apps: Open YouTube. Search: Search for sitcoms.

#### Control

Playback: Pause. Stop. Resume Volume: Louder. Softer. Power: Turn off.

#### Play music, news, or podcasts

Music: Play music by Sia. (Learn how to choose your music service provider.) News: Play the news. What's the latest news from BBC?

#### Ask Google

Sports: How did the Patriots do? When is the next Warriors game? Calculations: What's 20% of 80? Dictionary: What does "ludic" mean? Find answers: How far away is the moon? How do you remove stains in a rug? Unit conversions: How many teaspoons in a cup?



Speak into the microphone of your Voice Search remote. Learn more about the Google Assistant on assistant.google.com or say "What can you do?" Just ask question like: "How is the weather in Paris?".

To get started, press the Google Assistant button on your remote.

NOTE:

To be able to use Google Assistant on your remote, you must first pair your Bluetooth Remote to your TV Stick.

## STRONG

## 9.0 SIMPLE TROUBLESHOOTING

Issue	Possible Reason	Solution
No LED of menu display after power on	The power adapter is not properly connected	Make Sure the device is connected to the power
No Sound	The Tv is on Mute or volume is low. The device is on Mute or the volume is too low.	1. Press the mute button to restore the sound and increase the volume.
Failed to connect to network	Wi-Fi is turned off or the signal is too weak.	Restart the Wi-Fi or adjust the position of the device closer to the router.
Remote Control Failure	Remote control is broken or the batteries are low in power. Lost pairing	Replace batteries or send the device to the local maintenance service station for checking. Wait until pair screen appears, pair.
No Picture on Screen	Wrong TV HDMI input.	Make sure that correct HDMI is selected as your TV input
Voice search on remote is not working	Remote is not paired to the Google TV Stick	See the Pairing Bluetooth Device section in this guide
No Audio	Audio Settings not configured correctly for your TV	Settings> Display & Sound > Advanced sound settings



#### 10.0 TECHNICAL SPECIFICATIONS

Video decoder

Aspect ratio: 16:9, Auto/Full screen

Video resolution: 2160p, 1080p, 720p, 4Kp60 10-bit H.265,

4Kp60 VP9 Profile 2, 4Kp30 H.264

Video format HDR, HDR10, HDR10+, HLG, H.264/AVC, H.265/HEVC, AV1, VP9 Profile-2

Audio decoder

Audio decoding: MPEG Audio Layers 1, 2 & 3, MPEG-4

Audio,AAC LC, ÁAC LC + SBR Level 2, AAC 5.1, HE AAC Level 2 & Level 4, Dolby Digital MS12, Dolby ATMOS

Passthrough

\*Dolby Digital Plus, Dolby Digital and the double-D symbol are registered trademarks of Dolby Laboratories

System & Memory

Operation system: Android ™ 11 for Google TV ™

Chipset: Amlogic S905X2

CPU: Quad Core ARM Cortex-A53, 1.8 GHz
GPU: Quad Core ARM Mali-G31@1800 MHz

SDRAM: DDR4: 2 GB Flash: eMMC: 8 GB

Connectors

**HDMI** 

Micro USB port

General data

Wi-Fi: IEEE 802.11b/g/n, 2.4 GHz

IEEE 802.11a/n/ac, 5 GHz

Bluetooth: 5
Power supply: AC 100 - 240 V AC, 50/60 Hz

Storage temperature:  $-10 \sim +70 \,^{\circ}\text{C}$ Dimensions (W x D x H) in mm: 98x30x15

Weight: 44 g

## STRONG

#### **Data Protection:**

Please be aware that STRONG, its manufacturing partners, the application providers and the providers of the services may collect and use technical data and related information, including but not limited to technical information about this device, system and application software and peripherals. STRONG, its manufacturing partners, the application providers and the providers of the services may use such information to improve its products or to provide services or technologies to you, as long as it is in a form that does not personally identify you.

Additionally, please keep in mind that some services provided - already in the device or installed by you - may request a registration for which you have to provide personal data.

Beside that, please be aware that some services which are not pre-installed but can be installed may collect personal data even without providing additional warnings and that STRONG cannot be held liable for a possible breach of data protection by services not pre-installed.

\* Availability of apps depending on the country. STRONG cannot be held liable for services by third parties. Offers by third parties may be changed or removed at any time, may not be available in all regions and may require a separate subscription.