Powerline 1000 Wi-Fi Duo EU V2

POWERL1000WFDUOEUV2



Manuel d'utilisation Manuale utente Manual del usuario

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- Uživatelský manuál

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- Brukerveiledning
- Gebruiksaanwijzing
- Användarhandbok
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I. Create a new Wi-Fi Hotspot at a speed up to 1200 Mbps in minutes by using your existing electrical wiring and any power socket!

F q"{ qw'j cxg"vtqwdng"vq"eqxgt"uqo g"ctgcu"qh"{ qwt"j qo g"y kyj "Y k/HkA"F q"{ qw'pggf "Y k/ Hk"kp"{ qwt"nqhv."i cttgv."dcugo gpv"qt"i ctfgpA

Ukorr{ "eqppgev'vjg"Rqygthkpg"TiHHHHG crvgt"vq"{qwt"gzkuvkpi "Kpvgtpgv'oqfgo"vjtqwij"cp" Gvjgtpgv'rqtv'cpf"{qw'ykm'koogfkcvgr{"jcxg"cp"Kpvgtpgv'eqppgevkqp"cxckrcdrg"cv'cp{"rqygt" uqengv'cv'c"urggf"vr"vq"TiHHHHG drudVjgp"d{"wukpi"c"Rqygthkpg"TiHHHHGYk/HK/cfcrvgt"{qw'ecp" etgcvg"vyq"pgy"Yk/HKJqvurqvu"*KQJ"IJ|"cpf"A"IJ|+"kp"vjg"tqqo"qh"{qwt"ejqkeg"cpf"gzvgpf" {qwt"Yk/HKjqog"eqxgtcig"kp"okpwgudVjg"KQJ"IJ|"Yk/HKJqvurqvu"jcu"c"urggf"vjcv"iqgu"wr"vq"TiHHHGOdrudV

II. Connect all your bandwidth hungry wired devices to the Internet using your existing electrical wiring!

Wug''y g''Rqy gtrkpg''TiHHHHFF wq''Y k/Hk'vq"eqppgev'cm'{ qwt"dcpf y kf yj "j wpi t{ 'y ktgf " f gxkegu'vq''y g''Kpvgtpgv."uwej "cu''KRVX''f geqf gt."Uo ctv'VX."Cpf tqkf "dqz."Cr r ng'VXÆ." o gf kc"r nc{ gt."eqo r wgt."i co gu''eqpuqng''Á

Vjg"Rqygtnkpg"Y k/HK'TiHbbbcfcrvgt"ku"gswkrrgf"y kvj"Ti"Gvjgtpgv'rqtv0"Eqppgev'cm'qh" {qwt"pgwyqtm'eqorcvkdng"fgxkegu'vq"vjg"Kpvgtpgv"kp"okpwgu#'Pq"u{uvgo" tgswktgogpvu#'Pq"uqhwyctg"vq"kpuvcn#'Lwuv'Rnwi"("Rnc{0

III. Do not waste your power outlets! Use the extra noise filtered power socket!

Vjg"Rqygtnkpg"TiHbbb"cfcrvgt"ku"gswkrrgf"ykvj"cp"gzvtc"pqkug"Õnvgtgf"rqygt"uqemgvO" Yj{"fq"{qw"pggf"kvA"Dgecvug"{qw"pggf"vq"eqppgev'vjg"Rqygtnkpg"TiHbbb"cfcrvgt"vq"{qwt" oqfgo1tqvwgt"kp"c"rnceg"yjgtg"xgt{"qhvgp"qvjgt"crrnkcpegu"pggf"cnuq"c"rqygt" uwrrn{0

F q"pqv'y cuvg"cp{ "r qy gt"qvvrgvO"Rnvi "vj g"Rqy gtrlpg"TiHbbb"cf cr vgtu"f ktgevr{ "kpvq"vj g" y cm"qvvrgv"cpf "vug"vj g"gzvtc"pqkug"Õnvgtgf "r qy gt"uqemgv"vq"r qy gt"{ qwt"cr r rkcpegu"qt" vq"r nvi "kp"c"r qy gt"uvtkr 0

Vjg"kpvgitcvgf"pqkug"Õngt"tgfwegu"gngevtkecn"kpvgthgtgpeg"cpf"kortqxgu'vjg" rgthqtocpeg"qh'vjg"Rqygtnkpg"eqoowpkecvkqpu0

IV. I do not have access to the Internet and/or the LED of the "home" icon does not light up.

You must reset the adapters to their factory settings. To reset the adapters please follow the steps below:

1. Connect the adapters one after the other to a power strip.



2. Connect each adapter to a working device (internet router/gateway, Android box, Smart TV, computer, etc.) with an Ethernet cable. There must be a communication between the devices otherwise the adapter will automatically go into standby mode.



3. A) Once the adapter is plugged in and connected to the Ethernet, simply press the "PAIR" button on the right side of the device for 10 seconds.



B) Press the "PAIR" button located on the right side of the second device for 10 seconds.





C) The home LEDs should start blinking.



4. All the LEDs must be green at the end of the operations.

Repeat the same operation for a third powerline. You can have up to eight Powerline 1000 on the same electrical installation.

5. After resetting all the devices, you can put them in the room where you need them.

6.

V. The home icon LED is lit on the Wi-Fi adapter, but I cannot connect to the Wi-Fi network of the Powerline 1000.

1. To connect to the Wi-Fi Powerline for the first time, you must connect to the SSID indicated on the back of the product and use the Wi-Fi password also indicated.

Please note that the lower-case L can be confused with the upper case i, so please try the different possibilities





2. If you still cannot connect to the Powerline 1000 Wi-Fi. Please, Reset the Powerline 1000 Wi-Fi by inserting and pressing a paper clip in the reset hole until the Wi-Fi LED is flashing.



VI.

VI – How do I change the SSID name and password of the Powerline 1000 Wi-Fi network?

1. Connect to the Wi-Fi of the Powerline 1000.



2. Access the user interface by entering the URL: <u>http://strong.500.ap</u> in the address bar of your internet browser.





3. Then, type the password: admin

Please Sign in

4. Go to the menu, select **Quick Setup**, then **click Access Point (AP)** and click **NEXT**.

STRONG	
Quick Setup Quick Setup 1 System Status Network Settings WLAN Settings System Tools	Quick Setup Please select the operation mode for CPE: Router Wired connect to ADSL/Cable Modern via WLAN port and share Internet to local wireless and wired network. WSP Wirelessly connect to ISP station/hotspot to share internet to local wireless and wired network. AP Transform your existing network into a wirless network.
	(3)

5. E dit the SSID and the Pass Phrase. When defining the new pass phrase, please avoid using the uppercase I and the lowercase I as they can be mixed up easily. We also advise you to create a pass phrase that is made of alternating uppercase, lowercase and numbers. When your edits are finished, click NEXT to save.

Quick Setup	Wireless Setti	ngs
Quick Setup	This sector is used to set wireless network name and w	wireless password for your local network, please remember the wifi password.
System Status	SSID	STRONG_0852_2.4GHz
Network Settings	Channel	AutoSelect
WLAN Settings	6	WDAD_Derroral
System Tools	Security Mode	WPA2 - Personal
	Pass Phrase	xxxxxxxx 2
		Back Next 3

6. Please note the new **SSID** and **Pass Phrase** on a paper and then reconnect all your devices to the CPL 500 Wi-Fi by using the new settings.





- 7.
- VII. I cannot connect to the user interface via the URL: http://strong.500.ap or the IP address: 192.168.1.254

[qwt"Rqy gtrkpg"TiHHHH"Y k/HK"j cu"r tqdcdr{ "qdvckpgf"cpqvj gt"KR"cfftguu"htqo"{ qwt" Kpvgtpgv'dqz"*tqwygt+O"E qppgev'vq"vj g"o cpci go gpv"kpvgthceg"qh"{ qwt"Kpvgtpgv'dqz"cpf" ej gem"vj g"KR"cfftguu"cuuki pgf"vq"{ qwt"r qy gtrkpg"*vj gtg"uj qwrf"dg"c"Êfgxkeg" o cpci go gpvË"o gpw"y kvj "vj g"rkuv"qh"KR"cfftguugu"cuuki pgf"vq"cm"fgxkegu"eqppgevgf"vq" { qwt"dqz+OVj gp"gpvgt"vj ku"KR"cfftguu"kp"vj g"cfftguu"dct"qh"{ qwt"Kpvgtpgv"dtqy ugt0

VIII. Can I repeat the Wi-Fi network of the Internet box with the Powerline 1000 Wi-Fi?

No, the Powerline 1000 Wi-Fi is not a repeater, you should not try to connect it by WPS to the box, it is a Wi-Fi access point which will have another network name than the one of your internet box.

IX. The Internet speed is much lower at the output of the powerline network compared to the speed at the output of the Internet service provider's box. Why?

Vj g"f cvc"tcvg"f kur nc{gf "qp"vj g"Rqy gtnkpg"Til HHHH"*cu"y gm"cu"cm"Rqy gtnkpg"Til HHHH"qp"vj g" o ctmgv+"ku"vj g"o czko wo "f cvc"tcvg"wugf "hqt"vj g"vtcpuo kuukqp"qh"uki pcru"qp"vj g"nkpm0" Vj g"wughwn"ur ggf "ku"nqy gt"vj cp"vj g"o czko wo "ur ggf "dgecwug"vj g"vtcpuo kuukqp"qh"f cvc" cny c{u"tgs wktgu"c"uki pkÕecpv"wug"qh"vj g"dcpf."y j kej "tgf wegu"vj g"cxckncdng"dcpf y kf vj 0

Vjg"s wcrkv{ "qh'{qwt"gngevt kecn'kpuvcncvkqp"ecp"hvt vjgt"t gfweg"vjg"cxckrcdng"dcpfykfvj" cpf"{qwlykm'wuvcn{"i gv"nguu"vjcp"Thubbb"Odru0

Cp"qxgtr{"gzvgpukxg"qt"qrf"grgevtkecn"kpuvcmcvkqp"ecp"uki pkÕecpvr{"kpetgcug"vjg"fcvc" tcvg"rquu0"Rqvgpvkcm{"fkutwrvkxg"grgevtkecn"fgxkegu"rghv"rnviigf"kp"wppgeguuctkr{"ecp" cruq"uki pkÕecpvr{"kpetgcug"vjtqwijrwv"rquugu0**g00"vgrgrjqpg"ejctigt."rqygt" vtcpuhqtogt."gve0+0

Hqt"kphqtocvkqp."vq"vtcpuokv"cp"JF"ukipcn"A"Odru"ku"uw/ekgpv."vq"vtcpuokv"c"WJF" *LJM+"ukipcn"KH5"Odru"ku"uw/ekgpv0

X. How many Powerline 1000 can I connect to the same network?

You can have up to eight Powerline 1000 in your home within the limit of a single electric meter.



XI. Why do the Powerlines switch off on their own?

This is normal, Powerline 1000 automatically switch to sleep mode if no activity is detected. When a signal is detected on the Ethernet port, the Powerline 1000 will turn back on.

It may take a few seconds for a Powerline 1000 in standby mode to detect a new activity and turn back on.

The automatic power saving mode reduces your consumption up to 85%.

XII. I receive Internet via fibre, is a Powerline 1000 suitable?

C"Rqygtnkpg"FiHbHb"ku"uw ekgpv."kv"ykm"cmqy"{qw"vq"dgpgÕV"htqo"cm"vjg"rqvgpvkcn"urggf" q``gtgf"d{"{qwt"kpvgtpgv"ugtxkeg"rtqxkfgt0"Kh"{qw"ycpv"c"rqygtnkpg"pgwqtm"vjcv" ocvejgu"{qwt"Ôdtg"qrvke"urggf."{qw"owuv"gpuwtg"vjcv"{qwt"gngevtkecn"kpuvcmcvkqp" eqornkgu"ykj"uvcpfctfu"cpf"wug"rqygtnkpgu"gswkrrgf"ykj" kjcdkv"rqtvu0"Rqygtnkpgu" FiHbHb"FiKHbb"FiXHbHb"ctg"gswkrrgf"ykj"vjgo0

Powerline is in standby mode: the LED is off for 5 seconds and then blinks in green for 1 second 0) Powerline is not connected to the network via Ethernet cable 몲 100 쇼 Powerline is not connected 1 Powerline Wi-Fi is off ن 🗖 Powerline is on Powerline is not connected to the network via Ethernet cable 몲 -쇼 💼 Powerline is not connected 0 -Powerline Wi-Fi is off Powerline is on U Powerline is connected to the network via Ethernet cable 몲 . Powerline is connected and being paired **金**) (Powerline Wi-Fi is on Powerline is on 0 Powerline is not connected to the network via Ethernet cable 옮 📟 Powerline is connected and paired 쇼 📼 -Powerline Wi-Fi is on Powerline is on 0 Powerline is not connected to the network via Ethernet cable 용 💼 Powerline is connected and paired 쇼 🔤 Powerline Wi-Fi is off 1

XIII. What do the icons and LEDs on the Powerline mean?



XIV. Can I connect Powerlines of different brands and data rates to my network?

It is possible to connect powerlines with different data rates and brands as our devices use the HomePlug AV2/AV standard which makes any device compatible no matter the brand or data rates. For instance, you can connect a powerline 1000 with a powerline 1200 or 1300 as they have similar data rates. That is why, we strongly recommend not to connect a powerline 1000 with powerline 500 or 600 which have lower data rates as the maximum data rate is lower than the one of the powerline 1000 with a powerline 2000 as the data rate of the powerline 2000 will be limited to the maximum data rate of the powerline 1000. In addition, a Powerline 1000 can be connected to powerlines 1000 of different brands but we cannot guarantee that it will work properly with powerlines 1000 from other brands, as there may be software differences.

XV. Internet everywhere from any power socket!

The Powerline 1000 Duo which includes two powerline 1000 adapters, creates a highspeed home network effortlessly by using your home's existing electrical wiring at speeds up to 1000 Mbps.

No new wire is required! Connect computers, consumer electronics and network compatible devices to the Internet in any room and any floor of your home by simply using a power outlet.



XVI. The easiest solution for your IPTV connection!

Connect your modem to your IPTV decoder with high video quality without running cables!

Your modem and your IPTV decoder are not in the same room? It is not an issue. No need to run cables! The Powerline 1000 Duo is the perfect solution.

Connect a Powerline 1000 adapter to your modem via an Ethernet cable. Then, put your IPTV decoder and your TV in the room of your choice. You only need to connect the second Powerline 1000 adapter to your IPTV decoder to enjoy your live TV.

XVII. Expand your Powerline network to any room of your home by adding Powerline 1000 adapters!

Congrats! You managed to install your Powerline 1000 Duo. Now, you want to extend your network to other parts of your home to connect even more devices to your network.

Just add a new Powerline 1000 adapter in the room of your choice. Then, connect your new Powerline 1000 adapter to the existing network in a few seconds by pressing the "PAIR" button. No system requirements! No software to install! Just Plug & Play.

.

XVIII. Can I disable the Wi-Fi function of the Wi-Fi module so that it works as a simple Powerline?

Yes, it is possible to disable the Wi-Fi. To do so, please follow the steps bellow:

1. Connect to the Wi-Fi of the Powerline.



2. Connect to the user interface of the Powerline Wi-Fi module via Wi-Fi or by typing http://strong.500.ap in the address bar of your Internet

browser, the interface should appear.



3. Once on the home page enter the password: admin



4. Click WLAN settings and then select Basic settings.

STRONG			
Quick Setup	Basic Settings		
Quick Setup	Wireless	V Enable	
System Status	Network Mode	11b/g/n Mixed Mode	•
Network Settings	SSID	STRONG_0852_2.4GHz	
WLAN Settings 🚽 🚺	Broadcast SSID	Enable 🗌 Disable	
Basic Settings 2	BSSID	DA:3A:2E:D1:1E:C0	
Security Settings	Channel	AutoSelect	•
Acces Control	Channel BandWidth Extension Channel	Auto	-
Connection Status			
System Tools			
		Save Cancel	

5. Unselect the Enable checkbox on the Wireless line, according to your needs and click Save.

STRÔNG	
Quick Setup Basic Settings Quick Setup Wirele System Status Network Mod Network Settings SSI WLAN Settings Broadcast SSI Basic Settings Broadcast SSI Security Settings Channel BandWidt Acces Control Extension Channel Connection Status System Tools	ss V Enable 1 le 11b/g/n Mixed Mode V D STRONG_0852_2.4GHz V D Enable Disable Disable Disable V D DA:3A:2E:D1:1E:CO el AutoSelect V th 20 20/40 el Auto V Cancel

Please note that to reactivate Wi-Fi via the module's user interface you will have to connect via an RJ45 cable. The other solution for reactivating Wi-Fi is to reset the Powerline Wi-Fi using a paper clip until the LEDs flash.

XIX. How to choose the right high security level configuration for your powerline network?

When setting up your powerline network, you can choose between two different high security configurations: High Security Level 1 and High Security Level 2.

High Security Level 1 is the high security level that is natively implemented in our powerline products. The devices of your powerline network are protected by a default encryption key that is set up during the manufacturing of the product. This level provides a high security level that is suitable for consumer usage of the product. All our powerline products share the same default encryption key which enables you to use your powerline network right after plugging your devices. And you can also add new powerline devices to your existing STRONG network at any time and without any required configuration.

With High Security Level 1, your powerline network is already highly protected which ensures that even your neighbour cannot use your connection. How is that possible? To connect to your powerline network, someone must be directly in your flat or in your house. Your powerline network is more secured than any Wi-Fi network as it only uses your existing electrical wires which completely limits the radiation and the chances to hack your network.

Even if your neighbour is also equipped with the same powerline devices that have the same default encryption key, there is not even a slim chance for them to access your network due to all the signal losses encountered between the two flats/houses. Indeed, the signal must go through the two electrical meters (yours and your neighbour's) which causes a loss of 20 dB on each side.

High Security Level 2: Offers you an enhanced security experience by pairing your devices and generating a new unique encryption key for your powerline network. That is why, it is the perfect solution to comply with high security requirements when working from home. This security level is amazingly easy to configure on your STRONG powerline products as you just need to press the pairing button on each device for 2 seconds one after the other after installing all your devices. Please make sure that the RJ45 Ethernet connection is working on each device that you want to pair to avoid that your powerline devices switch to standby mode.

Moreover, your devices not only use one of two high security levels defined above, but their communication is also highly secured by the 128-BIT AES data encryption.

In other words, if you want a high performant, stable and reliable network, you can use our powerline products with their high security levels. The only decision you must make is if you will go with High Security Level 1 or configure High Security Level 2, which is up to you!





xx. How to configure your powerline Wi-Fi network with High Security Level 1?

High Security level 1 is the default high security configuration level implemented on all our powerline products. You just have to plug your powerline devices and this high security configuration will be automatically implemented. Plug & Play. No action is required on the product.

XXI. How to add a new strong powerline product to your existing powerline Wi-Fi network with High Security Level 1?

As your existing network has been set with the High Security Level 1 configuration, adding a product is simply Plug & Play. No action is required on the product. Just plug in the new powerline product and it will be automatically added to the network.

Typically, powerline adapters are paired by sets of two or three, so if you need to add additional powerline products to your network that is configured with high security level 1, you must follow the steps below.



1. Plug the additional device(s) in a power socket.



2. Connect the device to an internet router/gateway by RJ45.



3. After plugging the new device, all the LEDs are green on all the devices.



XXII. How to set up High Security Level 2 on your powerline products?



2. Connect one of the adapters to the internet gateway/router with a RJ45 cable.





B) Press the" PAIR" button on the second device for 2 seconds. You have up to two minutes to do it.





C) The home led should blink on the two devices.



4. Your unique encryption key is now set, and all the LEDs of the devices should be green.



5. Now, you must install the adapters in the rooms where you need them. We strongly recommend not to put the adapters on a multiplug.

XXIII. How to configure new powerline products with High Security Level 2 on your existing powerline Wi-Fi network?

Please note that if you want to add more than one new powerline product, each product must be configured one after the other by following the same process. And not simultaneously. Typically, powerline adapters are paired by sets of two so if you need to add new powerline products to your network that is configured with high security level 2, you must follow the steps below.



1. Plug the additional device(s) in a power socket.



2. Connect the device to an internet router/gateway by RJ45.



3. A) Press the **"PAIR"** button on one of the existing devices of the network for two seconds.





B) Then, press the **"PAIR"** button of the new device for two seconds to add it to the network. You have up to two minutes to press the button.



C) The home LED should start blinking in green on the devices.







4. After adding the new device, the home LEDs should be green on both devices.

XXIV. Why is my 2.4GHz WiFi experiencing interruptions, and how can changing the channel to 1, 6, or 11 help?

Warning: Interruptions in your 2.4GHz Wi-Fi connection are often due to interference. This frequency band is commonly used by various devices such as microwaves, cordless

phones, and baby monitors, as well as by many Wi-Fi networks. When multiple devices operate on the same or overlapping channels, it can cause interference, leading to slower speeds, connection drops, and other performance issues.

To minimize interference, we recommend changing your Wi-Fi channel to 1, 6, or 11. These channels are spaced far enough apart to avoid overlapping with each other, which reduces the chances of interference from other networks and devices operating nearby. By selecting one of these channels, you can improve the stability and performance of your Wi-Fi connection.

To change the channel, access your Powerline Wi-Fi device settings through its web interface.



1. Connect to the Wi-Fi Network

Connect to the Wi-Fi Network of your powerline.





2. Browse to the Web UI

Connect to the Wi-Fi of the router and browse to the IP Address of the WebU in your internet browser : http://strong.500.ap





3. Enter your credentials

Enter your admin password : admin and click sign in.

STRONG	
	Please Sign in
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4. WLAN Settings

Click on WLAN Settings and Basic Settings.

STRÔNG			
Quick Setup	Basic Settings		
Quick Setup	Wireless	✓ Enable	
System Status	Network Mode	11b/g/n Mixed Mode	v)
Network Settings	SSID	STRONG_0852_2.4GHz	
WLAN Settings 🚽 🚺	Broadcast SSID	Enable 🗌 Disable	
Basic Settings 2	BSSID	DA:3A:2E:D1:1E:C0	
Security Settings	Channel	AutoSelect	•
Acces Control	Extension Channel	20 20/40 Auto	•
Connection Status			
System Tools			
		Save Cancel	



5. Select the Network Band

Select the network band between **2.4G** and **5G**. Then, select the channel in the dropdown list (1,6 or 11) and click Save.

STRONG	
Quick Setup	Basic Settings
Quick Setup	Select Band 2.4 G 5G (1)
System Status	Wireless V Enable
Network Settings	Network Mode 11b/g/n Mixed Mode
WLAN Settings 👻	SSID STRONG_0852_2.4GHz
Basic Settings	Broadcast SSID 📕 Enable 🗌 Disable
Acces Control	BSSID DA:3A:2E:D1:1E:C0
Connection Status	Channel BandWidth 20 20/40
System Tools	Extension Channel Auto
	3 Save Cancel